



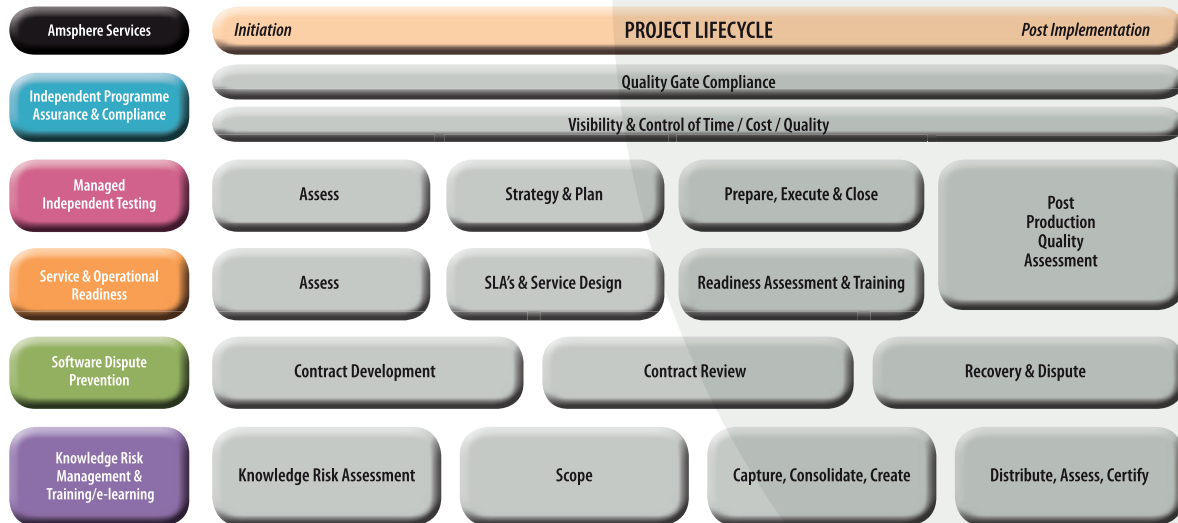
INDEPENDENT PROJECT DELIVERY ASSURANCE AND TESTING

Amsphere

Amsphere have over 15 years experience in providing test expertise to a variety of business sectors and pioneered the concept of independent Delivery Assurance to help the successful delivery of IT projects. Delivery Assurance means we can view the impact of quality across your whole development lifecycle by reducing the cost and time of delivery and ensuring that all systems have the highest chance of success.

Our customers benefit from rapid and efficient engagement through the use of our CAAT™ testing and KAAMS™ knowledge management methodologies delivered by highly experienced professionals.

We have developed a number of modular services, which means you can select the components required to achieve the highest quality from your investment. Whether you need a few test professionals to work on a specific project, or you need to improve quality and reduce cost across many projects, you will find Amsphere have the right solution and a refreshingly straightforward approach to supporting your project delivery.



Independent Programme Assurance & Compliance

Amsphere offer the following services within the Programme Assurance & Compliance space:

Setting up and management of Project Offices

Creating the right mix of experience, skills and processes is critical to the successful delivery of your projects. Our KAAMS™ methodologies and experienced managers provide the tools, documentation and templates required to set up and manage a project office. We assess the requirements of the project and business, quickly selecting the right processes and templates to give you the control and visibility that provides the greatest benefit.

Setting up project / programme delivery methodologies and governance frameworks

To ensure your projects deliver your business requirements and user needs, we provide quality and delivery assurance frameworks based upon a pragmatic approach to compliance methodologies and industry best practice. Using a range of tools, experience and resources, we help to ensure compliance to your quality standards throughout the project by third party and internal teams alike.

Managed Independent Testing

Getting the right testing skills at the right time is a constant challenge. Amsphere help to minimise pressure on your budget by providing flexible resources when you need them, backed by a full range of testing services. Where quality management is of strategic value, we can also provide you with advice and support in the selection, use and management of performance, automation and defect management tools.

Our services are designed to be flexible and modular, allowing you to select only the components you need. This ensures you get the most from your budget by driving predictability and efficiency through test process management, maximising return on investment with a risk-based focus. With a constant focus on delivering you the greatest value, we provide the best mix of managed resources onsite, offsite or offshore, with full ownership of successful delivery.

Amsphere's testing services include:

- *Test Risk Management*
- *Test Strategy Formulation*
- *Requirements Verification*
- *Test Planning*
- *Test Process Improvement*
- *Test Environment Management*
- *Documentation Testing / Static Testing*
- *Unit Testing*
- *Functional Testing*
- *Regression Testing*
- *Integration Testing*
- *System Testing*
- *Product Acceptance Testing*
- *System Integration Testing*
- *User Acceptance Testing*
- *Operational Acceptance Testing*
- *Load Testing*
- *Performance Testing*
- *Test Automation*
- *Training*

Many organisations fail to achieve cost-effective delivery due to differences between their development, test and pre-production environments. Amsphere can realise this potential through effective management and configuration of these environments, reducing the cost of discrepancies and releasing your internal resources to focus on more strategic activities.

Service & Operational Readiness

Amsphere offer the following services for Service & Operational Readiness:

Service Catalogue and SLA management

We help IT functions document the services they have to offer, and ensure appropriate SLA's are defined so they can ensure they are delivering to stakeholder requirements and meeting expectations. We ensure that Service Catalogues are beneficial to IT and customers, providing online access and opportunities for self-service and are easy to use and maintain.

IT service management tools – assessment and best practice

Our ITIL certified consultants and managers can help assess your service management requirements and provide options and recommendations for a variety of Tier 1, Tier 2 and Open Source ITSM tools, including Configuration Management Databases. We can provide training, coaching and best practice in extracting the most value out of your existing ITSM tool, or in ensuring the successful implementation of a new product.

Embedding service & operational readiness within the project lifecycle

By focusing on service introduction throughout the development and project lifecycle, we ensure non-functional requirements are defined; operational support services are designed; SLA's are identified and implemented; processes are documented and training is completed – all confirming an IT service is ready to be implemented successfully.

Software Dispute Prevention

Amsphere provide a range of experts in software project delivery who hold suppliers to account, limiting the risks of project failure and litigation. We work in partnership with you as trusted advisors to provide honest and independent assessments through our highly skilled and experienced analysts and consultants. All our people are trained in established and proven tools, processes and templates based upon our Comprehensive Application Assessment and Testing (CAAT™) methodology and use their experience gained over many years to provide real solutions in the areas of contract formation, recovery and dispute.

Knowledge Risk Mitigation, Training & E-learning

Organisations often fail to manage critical business knowledge effectively, losing it when staff leave, during a merger or at the end of a project. We use our KAAMS™ methodology to assess and mitigate the risks surrounding the transition or distribution of knowledge from project teams or third parties. This is supported by our training and e-learning service, to create learning content and to track the learning process.

Benefits of Working with Amsphere

- *Our modular services mean that you get the best quality outcome for your budget*
- *All Amsphere staff are fully trained in the skills they will need for each project, minimising start-up times and delivering results quickly*
- *Full range of expertise at all levels including compliance and assurance specialists. Our One Stop approach removes the time and cost over heads of working with multiple partners*
- *Services and methodologies refined by years of practical use, giving you the shortest route to success*
- *Our KAAMS™ methodology ensures that engagement times are kept to a minimum by quickly transferring relevant knowledge to our team*
- *We work in partnership with our clients as a trusted advisor, providing honest and independent guidance to ensure that you get the results you need*